

What can I do if the housing authority didn't calculate my rent correctly?

With every rent determined, the family is given an opportunity to appeal by requesting an Informal Hearing. The family must pay the higher amount until the matter is resolved. If there was an error, the Housing Authority will refund the overpayment to the family. If there was an error, and the family did not pay enough in rent, the rent will be increased following 30 days notice.